# GREENBUSH

# TECHNOLOGY SUPPORT SERVICES

Since 1976, Greenbush has provided school districts with expert technology support services at affordable prices. The Technology Services department specializes in helping schools plan for the future through cybersecurity and network audits, long-range planning, and remote network management.

## NETWORK SERVICES

Our network services provide comprehensive management and support for your districts's network infrastructure. Our team will monitor, maintain and optimize your network to ensure it runs efficiently and effectively. Our team will remotely monitor your network to detect and resolve issues before they impact your school day.

## MANAGED IT SERVICES

Our managed IT device services provide comprehensive support and management of your organization's IT devices, including desktops, laptops, servers, and mobile devices. We configure data backup and recovery services to ensure that your district's data is protected and recoverable in the event of a disaster or data loss.

## PROJECT MANAGEMENT & IT CONSULTING

Project Management & IT consulting services provide expert advice and guidance to districts seeking to improve their IT infrastructure, systems, and processes. The Technology Services team can supplement the expertise of current school district staff by assisting in a shortage of technology staff or staff turnover, installing equipment, Implementation projects, and long-range planning.

## CONTACT US

📞 620-724-6281

🌐 http://greenbush.org/business-programs/technology-services/

✉️ ladonna.hartman@greenbush.org

# Network Services

## Remote Services Provided:

|  | Tier One | Tier Two |
|---|---|---|
| Ensure the network is at sufficient speed to meet district demand | | |
| Network wi-fi coverage is sufficient | | |
| Maintain firewall and ensure updated | | |
| Maintain network switches and wiring | | |
| Network Activity Logging (30-day retention) | | |
| Set up and Managing Content Filtering Rules | | |
| Maintain server and configuration for DHCP and DNS | | |
| Ensure Server Backups are functioning | | |
| Maintain VLAN Configuration | | |

# GREENBUSH

## Additional Services:

**Network Security and Activity Monitoring**

Vulnerability Scans

Technology Audits

## Remote Manage IT Services

Support software directly related to the infrastructure, such as Microsoft Server, Google Apps for Education, backup software, imaging software, etc.

Creating and managing roles and group policies within account management software (for example, Google Apps, Microsoft 365)

Create users and assign roles upon request.

Acquire bids and quotes for requested technology hardware and software.

Provide Support and Device Repair On-Site when time allows. Off-Site repairs will be an additional fee.

## Prices by District Size:

| | Network Services (options) | | Managed IT Services |
|---|---|---|---|
| | Tier One | OR Tier Two | |
| Under 200 students | $800 | $1000 | $5250 |
| 200-600 students | $1500 | $1750 | $6000 |
| 600-1000 students | $2100 | $2400 | $7250 |
| Over 1000 students | $2750 | $3100 | $8000 |

*On-site days are additional $650 a day, plus mileage.*

*Yearly maintenance prices (first year setup and configuration may require additional fees)*